



# WildlifeCampus

Learn-Protect-Save



## Housekeeping supervisor

## About this course

**Take the next big step in your hospitality career with the Housekeeping Supervisor Course.** With input from industry professionals and real-world examples, this course isn't just theory; it's a stepping stone to promotion, professional growth, and long-term success.

Learn how to manage housekeeping teams effectively, maintain the highest standards of cleanliness and guest satisfaction, handle scheduling and inventory, solve problems on the spot, and communicate with management and staff like a pro. This course is tailored to the real-world demands of lodges, hotels, and hospitality venues across Africa and beyond.

**This course perfectly complements our Game Lodge Management, Game Lodge Economics, Game Lodge Cooking and Front of House Lodge Operations courses,** delivering expert training that optimises lodge operations.



### Price

**R 2,200** (please see our monthly payment plans)

**Payment  
plans**



### Course type

**WildlifeCampus courses are online courses.** You can download the content in **PDF format**, so you do not need to be online to study (you will need to be online to take the tests, though).

There is **one test for each component** of a course. Tests are **multiple choice** and **not written tests**. Students may attempt these tests as often as required until they have passed.

**Once a test is passed, it cannot be taken again.**



### Duration

**Average 0-3 weeks.** There are no deadlines; you may complete courses at your own pace.



### Certification

Upon completing the course, you will receive an **industry-recognised digital certificate** demonstrating your commitment to upskilling yourself.




### Help

If you need assistance, please feel free to email us anytime!  
[info@wildlifecampus.com](mailto:info@wildlifecampus.com)



## How to get started

**1 Register**




Register on our website  
**www.wildlifecampus.com**  
(Register top left)

OR

**Register here**

**2 Buy once-off or Pay off monthly**




**EFT**  
(Email us for an invoice)

OR

**Shop**  
(Credit card or PayPal)

**Shop here**




**All courses can be paid off monthly**

View our monthly payment plans, course combos and subscription options:

**Payment plans**

**3 Access and enjoy**



When you buy or pay a deposit, your courses will be unlocked and available on your **my courses page**.

We will email you confirmation and send full info on how to complete your course/s.

\* If you have already registered, skip this step.

**Try the free component of this course  
(You will need to be logged in)**

**Click here**

## Contents of this course

### Module # 1 - Introduction

**Component # 1** - Overview of a housekeeping supervisor role

### Module # 2 - Leadership and team management

**Component # 1** - Leading a housekeeping team

**Component # 2** - Scheduling and shift management

**Component # 3** - Training and development

### Module # 3 - Housekeeping operations

**Component # 1** - Daily operations and workflow management

**Component # 2** - Inventory and supply management

**Component # 3** - Time management and efficiency

### Module # 4 - Quality control and standards

**Component # 1** - Establishing cleaning standards

**Component # 2** - Room inspections and quality assurance

**Component # 3** - Health, safety, and environmental concerns

### Module # 5 - Customer service and guest relations

**Component # 1** - Handling guest complaints and special requests

**Component # 2** - Creating a positive guest experience

### Module # 6 - Technology in housekeeping

**Component # 1** - Digital tools for supervisors

**Component # 2** - Housekeeping automation trends

### Module # 7 - Budgeting and cost control

**Component # 1** - Managing housekeeping budgets

**Component # 2** - Reducing costs while maintaining quality

### Module # 8 - Legal and regulatory compliance

**Component # 1** - Understanding health and safety regulations

**Component # 2** - Labour laws and fair employment practices

### Module # 9 - Crisis management and emergency protocols

**Component # 1** - Handling emergencies in housekeeping

**Component # 2** - Crisis communication

### Module # 10 - Personal development and career advancement

**Component # 1** - Building a career in housekeeping

**Component # 2** - Soft skills for supervisors