

Hospitality courses



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Welcome!

We are thrilled to have you here!
Congratulations on making an excellent
decision to deepen your knowledge of the
exciting world of hospitality!



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Our hospitality courses

WildlifeCampus offers **three hospitality courses** that provide a well-rounded skill set for success in the lodge industry. The combination equips you to effectively manage operations, optimise financial performance, and deliver exceptional guest experiences, making you a versatile and valuable asset in the hospitality and tourism sector.

Our **Game Lodge Management** and **Front of House Lodge Operations and Game Lodge Economics courses** are expertly crafted to provide you with the comprehensive knowledge needed to excel in the competitive hospitality industry.

Our **Game Lodge Management course** offers an in-depth exploration of all aspects of lodge operations, including managing staff and resources, creating exceptional guest experiences, and gaining insights into the latest advancements in game lodge technology and food and beverage excellence. This course prepares you to handle the challenges of running a successful game lodge and positions you for leadership roles in the industry.

Our **Front of House Lodge Operations course**, written by industry leader Wild Dreams Hospitality, focuses on the essential skills needed for guest-facing roles. It covers guest relations, interpersonal skills, lodge operations, and service excellence.

Our **Game Lodge Economics course** complements these by providing vital insights into the financial aspects of game lodge operations. You will learn to manage budgets, analyse financial reports, forecast revenues, and apply pricing strategies that maximise profitability while maintaining high service standards. This course is ideal for anyone looking to manage the financial side of a game lodge or for those aspiring to senior management roles with a strong financial foundation.

All three courses are perfect for anyone looking to enter or advance in the hospitality sector. Upon completion, students receive industry-recognised certificates highly valued by potential employers, demonstrating your expertise and commitment to professional growth.



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Certification

WildlifeCampus certifications are highly recognised in the wildlife, conservation, and hospitality industries. They offer immense value to individuals looking to establish or advance their careers.

As highlighted by **Hayley Cooper, founder of Wild Dreams Hospitality**, these certificates provide extensive knowledge and demonstrate a candidate's passion and dedication to the field. With over 115 years of combined industry expertise, Wild Dreams Hospitality emphasises the impact of WildlifeCampus courses on career development.

Hayley herself is a testament to their value, having completed the WildlifeCampus Game Lodge Management Course in 2009.

She credits this certification with helping her transition into the competitive game lodge sector in South Africa, as it provided her with a deep understanding of the industry and respected certification to enhance her CV.

Today, Hayley has come full circle, **creating her own Front of House Lodge Operations Course for WildlifeCampus** based on her extensive experience in hospitality. She highlights the exceptional quality and thoroughness of WildlifeCampus courses, noting that they address the industry's theoretical and practical aspects.

